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The AI Operations Kit

Five documents that put your short-term rental on autopilot — messages, reviews, and turnovers handled by AI, with a human hand (yours) on everything that matters.

Autopilot for your rental — **you stay in charge**

thehandsoffhost.ai

Welcome – and what to expect

You bought documents, not a video course, on purpose. Everything in this kit is **finished work you paste in and use tonight**: a template that becomes your property's AI brain, exact configuration settings, ready-to-send messages, and the safety rules that keep automation from ever embarrassing you. It was built by a working Hospitable host, against Hospitable's current 2026 features, with their exact names — not theory.

Total setup time, honestly: about one focused weekend for your first property, then roughly 15 minutes a day of reviewing what the AI did. That's the trade.

Use the documents in this order

1 Read Document 02, Part 1 (10 minutes).

The four-layer defense model — so you understand what you're building before you build it. Templates first, AI second, you last.

2 Build your Knowledge Hub with Document 01 (about 90 minutes).

The single highest-leverage step. The AI is exactly as good as what you write here.

3 Paste in the six messages from Document 05 (30 minutes).

Scheduled messages and question-rules absorb most guest chatter before the AI even wakes up.

4 Configure escalations with Document 03 (30 minutes).

Ten triggers, ready-written messages, and the never-automate list. Do not skip this one — it's the safety spine.

5 Turn on Auto Reply per Document 02, Parts 2–4.

One property, overnight hours, delay mode on. Widen as trust builds — the 30-day rollout is mapped for you.

6 Graduate to agents with Document 04 (when ready).

Connect Claude or ChatGPT to Hospitable and run mornings from a chat window. The frontier module.

Three promises we make (and one we don't)

We promise it's current. Feature names, plan requirements, and settings verified against Hospitable's documentation as of August 2026. When platforms change, kit updates are free for v1 buyers.

We promise it's honest. Where a feature needs a specific plan (Auto Reply needs Mogul; MCP works on everything except Essentials), the document says so before you spend money.

We promise the safety layer. Refunds, angry guests, door codes, and anything with money stay human. Every document is built around that line.

We don't promise income. This kit saves time and protects margin. What your property earns depends on your market, pricing, and effort — anyone who promises otherwise is selling something else.

Support & license

Questions, corrections, or a setting that doesn't match what you see? Email **[SUPPORT EMAIL]** — real answers from the host who wrote this, usually within a business day.

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